



Crisis Stabilization Service Coverage

Arkansas Total Care understands that crisis stabilization plays an important role in behavioral healthcare. To ensure that our members continue to receive the best of care, we have decided to offer these services as a covered benefit.

Effective July 1, 2021, Arkansas Total Care will implement the following codes, modifiers, and rates for crisis stabilization services.

Code	Description	Rate
H2011, U4/U5	Crisis stabilization service per 15 minutes (para-professional)	\$18.00
H2011, U4/U6	Crisis stabilization service per 15 minutes (professional)	\$23.19

This service is limited to 12 units per day, with a maximum of 72 units per year. Additional units will require prior authorization. Please refer to the information below for more information regarding these services.

Allowable performing providers:

- Independently Licensed Clinicians — Master's/Doctoral
- Non-independently Licensed Clinicians — Master's/Doctoral
- Advanced Practice Nurse
- Physician
- Qualified Behavioral Health Provider — Bachelor's
- Qualified Behavioral Health Provider — Non-degreed
- Registered Nurse

Approved Locations:

- 03, 04, 11, 12, 14, 33, 49, 50, 53, 57, 71, 72, 99

If you have any questions regarding this communication, please contact Arkansas Total Care's provider services team at 1-866-282-6280. Thank you for your continued partnership in helping Arkansas live better.